

Transportation policy

Action	Procedure
Transport by vehicle – vehicle used	Service Provider’s Vehicles, staff own vehicle
Emergency transport by vehicle – vehicle used.	Emergency Contacts’ Vehicles or Service Provider’s Vehicles.
The housing of dogs during transport – harness/guard/crate	If vehicles are without individual crates, dog guards will be at the vehicles’ rear; dogs will be attached to restraints for the accommodation of dogs sitting in seats.
The housing of dogs during transport – temperature and ventilation;	In hot weather, air conditioning and open windows. Heaters and blankets in cold weather.
Cleaning and disinfection of transport	The vehicles are internally disinfected on a minimal weekly basis and cleaned externally monthly. They are all treated for fleas and ticks yearly. If a suspected, ill, or infested dog has entered the vehicle, the vehicle is cleaned, disinfected, and treated before any other dogs enter the vehicle.
Minding of dogs while in a vehicle	Dogs will only be left in the vehicle for a few moments whilst the Service Provider picks up or drops off other dogs; in these circumstances, in warm weather, vehicles will be parked in the shade where possible and all windows left open or air conditioning left running.
Hydration of dogs while in transport	A water container and bowls will be stored in vehicles. All dogs will be offered water every 30 minutes, which will be shorter if it is hot.
Toilet breaks for dogs in transport	Dogs will only be transported for short distances but if there are unforeseen circumstance leading to longer car journeys stops will be made where appropriate to allow dogs to toilet.
Travelling to the car	All dogs must be walked on a short lead under good control whilst walking to and from the car. An assessment before attendance will determine whether this can be done safely.
Travel sickness or suitability	All dogs will have a prior assessment for travel suitability. The owner must give dogs

	<p>that require medication for travel sickness the medication before our arrival for pickup to ensure it is active by pick-up time. The owner will agree with the instructions if medication is needed for the return journey. Where dogs find the car a little stressful Adaptil car travelling spray will be used to try to aid in decreasing stress.</p>
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Plenty Paws