

# Care Rates and Payment Terms

## Care Service Rates.

1 Hour Social Group walk	A walk with other dogs for already sociable dogs	£15.5
3-4 Hours of Care	2 consecutive outings usually at two different locations for already sociable dogs	£25
5-6 Hours of Care	With a 1.5 – 2-hour rest at their own home. Consists of 3 outings usually at three different locations for already sociable dogs.	£32
Nail Trimming	Trimming of the dog's nails may be necessary if they become overly long, potentially posing a risk to the dog's well-being. However, this will only occur if the dog is comfortable with the procedure and if the staff member handling it is adequately trained and at ease. If the conditions are not met, you will be promptly informed of the potential risk.	£5

All services include a towel down. In parasite and Alabama rot season we try to use our paw wash as much as possible to prevent the risk to the dogs in our care.

*Discounts are available for multiple services and under very special circumstances.*

## Payment

Monthly invoices will be issued by default unless a weekly arrangement has been pre-agreed upon. Payment options include bank transfer, direct debit, and cash (with prior notification). Direct debits facilitated through Go-Cardless are scheduled for processing around the 15th of each month. For cash or bank transfer payments, a 30-day window is provided for settlement.

## Late Payments

Clients are expected to make payments by the due date specified on their invoices. A grace period of 7 days beyond the due date will be provided. Late payments beyond this grace period will incur a late payment fee of £50 with interest. Late payment notices will be issued twice a month. Failure to settle outstanding balances may result in suspension of services. Reinstatement of services will require settlement of all outstanding balances, including any accrued late fees. We reserve the right to pursue legal action for unpaid balances. Discretionary waivers of late fees may be granted in certain circumstances. This policy is subject to periodic review and may be updated as needed.

At the heart of our business philosophy is a commitment to prioritising the well-being of dogs. If you encounter difficulties in settling any of our invoices but require our services to ensure the welfare of your dogs, we encourage you to contact us.

Plenty Paws